Envoi Networks, Inc. | 21721 Filigree Court, Suite 2075, Ashburn, VA 20147

Phone: 571-620-2500 | Fax: 571-620-2510 | Email: info@envoi.com

Jabra Headset Setup for Polycom VVX Phones

In order for your cordless headsets to work with Polycom phones and for you to be able to answer your calls remotely, please follow the below instructions.

1. Selecting Jabra as your Headset

- Press the Menu/Home key go to Settings
- Press 1. Basic
- Press 1. Preferences
- Press 3. Headset
- Press 2. Hookswitch Mode
- If you have a Jabra model press 2 (Jabra EHS)
- Press Select Soft Key
- Your phone may restart
- You have now completed this process and need to press the Back soft key multiple times until you see and press the Exit soft key

2. Echo Cancellation

- Press the Menu/Home key go to Settings
- Press 1. Basic
- Press 1. Preferences
- Press 3. Headset
- Press 3. Echo Cancellation
- Press 2. Enable
- Press Select Soft Key
- You have now completed this process and need to press the Back soft key multiple times until you see and press the Exit soft key

3. Alerting Destination

- Press the Menu/Home key go to Settings
- Press 1. Basic
- Press 1. Preferences
- Press 8. Audible Ringer
- Press 4. Active
- Press Select Soft Kev
- You have now completed this process and need to press the Back soft key multiple times until you see and press the Exit soft key

You have successfully set up your Polycom phone to work with your new headset. If you have any questions, please email support@envoi.com or call 877-495-9604 opt. 2