

Fax Status

When viewing faxes from within the EnFax portal, you will notice each fax has a *Status* column to indicate the current status of the fax. This status differs depending on whether the fax is an inbound or outbound fax. Here are the possible values, and their meaning.

Outbound Faxes

Status	Description
<i>Queued</i>	Fax job has been queued for outbound delivery, and will begin sending shortly
<i>Blocked</i>	Fax job is currently waiting for another job to the same destination number to complete before attempted outbound delivery
<i>Active</i>	Fax job is actively being sent to the destination number
<i>Sleeping</i>	Fax job was attempted, but was not successful. Job is currently waiting to have a reattempt at delivery
<i>Successful</i>	Fax job was successfully delivered to the destination number
<i>Failed</i>	Fax job delivery was attempted several times, but ultimately was not successful. No more tries will be attempted***

***See table below for the maximum number of retry attempts

Inbound Faxes

Status	Description
<i>Received</i>	Fax was received into the EnFax platform, and processed into your account
<i>Deployed</i>	Fax was picked up by your EnFax CPE device for local delivery to your fax machine

Maximum Retry Attempts

In case the fax does not succeed on the first try, the system will retry, up to the maximum number of attempts defined below:

Reason	Max Retry Attempts
Busy	9
No Answer	9
No Carrier	3
Other (fax protocol)	3